



LIMITED WARRANTY & RETURNS.

Dragonfly Cycle Concepts is not responsible for loss, damage or bodily injury from or in any way associated with the use of their products.

Warranty: All Dragonfly Cycle Concepts manufactured parts come with a one-year limited warranty on manufacturer defects. Dragonfly Cycle Concepts warrants that every product meets our design and production specifications. For warranted repairs, the buyer is responsible for shipping charges to the manufacturer. If, upon inspection, it is determined that there is a manufacturer defect, Dragonfly Cycle Concepts will determine whether they will cover repairs OR replacement of product if necessary. Dragonfly Cycle Concepts is not responsible for re-painting customer painted pieces.

Returns and Replacements: Products are only eligible for return/exchange within 30 days of when the product was received by customer and with a copy of the original invoice. There are "NO REFUNDS/RETURNS" on electronics of any kind. We do not accept returns of customer painted pieces as we cannot re-sell. Returns of Dragonfly Cycle Concepts painted pieces ONLY if it is found to be defective, and general returns are subject up to a 25% restock fee. The restock fee is to cover disassembly, inspection and reassembly to ensure the product was returned undamaged and in sellable condition. Windshields cannot be exchanged or returned if the protective coating has been removed or scratched. All returns must be accompanied with and RA# obtained by calling Dragonfly Cycle Concepts or emailing us at Sales@Dragonflycycleconcepts.com.

Used and damaged parts: Any piece which shows evidence of being used or installed improperly, or was mishandles or packaged incorrectly by customer, will not be eligible for exchange, refund or warranty consideration. Any product that has been altered, or modified, in any way, shape or form will not be eligible for exchange, refund or warranty consideration. **Remember, we cannot resell a product if you damage it during installation, so please be careful.** If product is not packaged properly in returning it to the manufacturer and it gets damaged in shipping, the customer is responsible for handling shipment claims through the shipping service used. Please call us prior to shipping anything back for warranty, as we instruct on proper packing. We do advise insuring your shipment. No shipments will be accepted freight collect, or without an RA#. Any items that may be damaged in shipping must retain ALL packing materials. Shipping insurance will ONLY cover item if all packing materials are present for inspections.

Dragonfly Cycle Concepts does not manufacturer speakers or other stereo equipment. Warranties on any such products purchased through Dragonfly Cycle Concepts shall be limited to the warranties provided by those manufacturers. In most situations we can help with returns to manufacturers, but remember we are a reseller of their parts and can only give warranty if approved by them.

Dragonfly Cycle Concepts

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