



LIMITED WARRANTY & REPLACEMENT AGREEMENT

Warranty: All Dragonfly Cycle Concepts parts come with a one-year limited warranty on manufacturer defects. Dragonfly Cycle Concepts warrants that every product meets our design and production specifications. For warranted repairs, the buyer is responsible for shipping charges to the manufacturer. If, upon inspection, it is determined that there is a manufacturer defect, Dragonfly Cycle Concepts will cover all repairs or replacement of product if necessary and reimburse shipping charges. Dragonfly Cycle Concepts is not responsible for re-painting customer painted pieces.

Dragonfly Cycle Concepts is not responsible for loss, damage or bodily injury from or in any way associated with the use of their products.

Returns and Replacements: Products are only eligible for return within 30 days of when the product was shipped and with a copy of the original invoice. We cannot accept returns of customer painted pieces as we cannot re-sell those pieces under our same warranties. There are “NO REFUNDS/RETURNS” on Dragonfly Cycle Concepts painted, or Custom Work. (I.E. Things not Found on the website). Body Pieces (I.E. Fairings, Fenders, Saddlebags, Saddlebag Lids), are subject up to a 50% restock fee, and general returns are subject to a 25% restock fee. The restock fee is to cover disassembly, inspection and reassembly to ensure the product was returned undamaged and in sellable condition. Windshields cannot be exchanges or returned if the protective coating has been removed or scratched. All returns must be accompanied with and RA# obtained by calling Dragonfly Cycle Concepts or emailing us at Sales@Dragonflycycleconcepts.com.

Used and damaged parts: Any piece which shows evidence of being used or installed improperly, or was mishandles or packaged incorrectly, will not be eligible for exchange, refund or warranty consideration. Any product that has been altered, or modified, in any way, shape or form will not be eligible for exchange, refund or warranty consideration. **Remember, we cannot resell a product if you damage it during installation, so please be careful.** If product is not packages properly in returning it to the manufacturer, the customer is responsible for handling shipment claims through the shipping service used. Please call us prior to shipping anything back for warranty, as we instruct on proper packing. We do advise insuring your shipment. No shipments will be accepted freight collect, or without an RA#. Any items that may be damaged in shipping must retain ALL packing materials. Shipping insurance will ONLY cover item if all packing materials are present for inspections.

Dragonfly Cycle Concepts does not manufacturer speakers or other stereo equipment. Warranties on any such products purchased through Dragonfly Cycle Concepts shall be limited to the warranties provided by those manufacturers. In most situations, we can help with returns to manufacturers, but remember we are a reseller of their parts and can only give warranty if approved by them.

Dragonfly Cycle Concepts

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