



DRAGONFLY CYCLE CONCEPTS LIMITED WARRANTY & REPLACEMENT AGREEMENT

Warranty: All Dragonfly Cycle Concepts parts come with a one year limited warranty on manufacturer defects. Dragonfly Cycle Concepts warrants that every product meets our design and production specifications. For warranted repairs, the buyer is responsible for shipping charges to the manufacturer. If, upon inspection, it is determined that there is a manufacturer defect, Dragonfly Cycle Concepts will cover all repairs or replacement of product if necessary. Dragonfly Cycle Concepts is not responsible for re-painting customer-painted pieces.

Dragonfly Cycle Concepts is not responsible for loss, damage or bodily injury from or in any way associated with the use of their products.

Returns & replacements: Products are only eligible for return within 30 days of when product was shipped and with a copy of the original invoice. We cannot accept returns of customer-painted pieces as we cannot re-sell those pieces under our same warranties. Returns of Dragonfly Cycle Concepts painted pieces are subject to a 50% restock fee, and general returns are subject to a 20% restock fee. The restock fee is to cover disassembly, inspection and re-assembly to ensure the product was returned undamaged and in sellable condition. Windshields cannot be exchanged or returned if the protective coating has been removed.

Used and damaged parts: Any piece which shows evidence of being used or installed improperly, or was mishandled or package incorrectly, will not be eligible for exchange, refund or warranty consideration. Remember, we cannot resell a product if you damage it during installation, so please be careful. If product is not packaged properly in returning it to the manufacturer, the customer is responsible for handling shipment claims through the shipping service used. We do advise insuring your shipment.

Dragonfly Cycle Concepts does not manufacture speakers or other stereo equipment. Warranties on any such products purchased through Dragonfly shall be limited to the warranties provided by those manufacturers. As the stereo systems used are designed for automotive use, the CD players will skip on occasion due to motorcycles' different suspension characteristics. Road Kings are more likely to have a skipping problem due to the rubber mounted motor.

No shipments will be accepted freight collect.

Dragonfly Cycle Concepts

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