



LIMITED WARRANTY & REPLACEMENT AGREEMENT

Warranty: All Dragonfly Cycle Concepts parts come with a one year limited warranty on manufacturer defects. Dragonfly Cycle Concepts warrants that every product meets our design and production specifications. For warranted repairs, the buyer is responsible for shipping charges to the manufacturer. If, upon inspection, it is determined that there is a manufacturer defect, Dragonfly Cycle Concepts will cover all repairs or replacement of product if necessary and reimburse shipping charges. Dragonfly Cycle Concepts is not responsible for re-painting customer-painted pieces.

Dragonfly Cycle Concepts is not responsible for loss, damage or bodily injury from or in any way associated with the use of their products.

Returns & replacements: Products are only eligible for return within 30 days of when product was shipped and with a copy of the original invoice. We cannot accept returns of fairings painted by customers, as we cannot resell those pieces under our same warranties. Returns of Dragonfly Cycle Concepts painted pieces are subject to a 50% restock fee, and general returns are subject to a 20% restock fee. The restock fee is to cover disassembly, inspection and reassembly to ensure the product was returned undamaged and in sellable condition. Windshields cannot be exchanged or returned if the protective coating has been removed or scratched. The Dragonfly LCD Screen Stereo, head unit part JBLMBB319 Black Box marine receiver is guaranteed against failure for two years from the purchase date of the motorcycle fairing. If a defect occurs within this time frame, Dragonfly will repair or replace the unit at no charge given the proof of purchase accompanies the product. Beyond the first two years, for an additional 3 years, Dragonfly will repair or replace a defective unit with a new or reconditioned model for a flat rate fee. The only exclusion to this repair charge guarantee is obvious neglect such as abuse where the repair charge may be slightly higher. The only time any payment is due is if the product is defective outside of the 2 year warranty. Other audio parts subject to manufacturer's warranties.

Used and damaged parts: Any piece which shows evidence of being used or installed improperly, or was mishandled or package incorrectly, will not be eligible for exchange, refund or warranty consideration. Any product that has been altered, or modified, in any way, shape or form will not be eligible for exchange, refund or warranty consideration. **Remember, we cannot resell a product if you damage it during installation, so please be careful.** If product is not packaged properly in returning it to the manufacturer, the customer is responsible for handling shipment claims through the shipping service used. Please call us prior to shipping anything back for warranty, as we will instruct you on proper packing. We do advise insuring your shipment. No shipments will be accepted freight collect.

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